



10-20-03

2173
#5/A
11-4-03
R.J. H

"EXPRESS MAIL" MAILING LABEL NO. EV337024153US

DATE OF DEPOSIT: October 17, 2003

I HEREBY CERTIFY THAT THIS PAPER OR FEE IS
BEING DEPOSITED WITH THE UNITED STATES
POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO
ADDRESSEE" SERVICE UNDER 37 C.F.R. 1.10 ON THE
DATE INDICATED ABOVE AND IS ADDRESSED TO THE
COMMISSIONER OF PATENTS, P.O. BOX 1450, ALEXANDRIA,
VIRGINIA 22313-1450

Lisa M. Tinnirella
(TYPED NAME OF PERSON MAILING PAPER OR FEE)
Lisa M. Tinnirella
(SIGNATURE OF PERSON MAILING PAPER OR FEE)

RECEIVED

OCT 27 2003

Technology Center 2100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the Application of)
ROBERT A. YENNACO) Examiner: Coung T. Thai
for: METHOD AND APPARATUS FOR) Group Art Unit: 2173
PROVIDING COMPUTER-BASED)
HELP)
Serial No.: 09/702,524) Our Docket No.: 5160-04
Filed: October 31, 2000)

Mail Stop Non-Fee Amendment
COMMISSIONER OF PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION

SIR:

This is in response to the Office Action dated July 17, 2003, issued in the above-identified application. The time for response extends until October 17, 2003. Applicant respectfully requests reconsideration of the existing rejection in view of Applicant's amendments and remarks below.